



# Seattle Business Internet Checklist

Before signing up for a new internet plan, ask providers these five questions to make sure your Seattle business gets reliable, fairly priced service.



What's your average uptime guarantee, and do you back it up with an SLA (Service Level Agreement)?

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How quickly will a local technician respond if my service goes down?

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What happens to my monthly cost after the first year— are there hidden fees or price hikes?

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Can I easily upgrade bandwidth or add a second location as my business grows?

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Do you provide transparent, Seattle-specific support that understands my neighborhood?

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